

PROFILE

Name:	Balathabail Sudhir Acharya
Designation:	Assistant Director
Batch/Service:	2023/IRS
Email Address:	Sudhir.Acharya@gov.in



Qualification:

- **B.Sc., Bangalore University**
- **Post B.Sc. Diploma in Computer Science and its Applications, Bangalore University**

Expertise/Specialization/Profile:

Shri Balathabail Sudhir Acharya joined the Department of Customs and Central Excise as an Inspector on **31 January 1992** and is presently serving as **Assistant Director (In-Service Training & Library)** at **NACIN Headquarters, Palasamudram**. With more than three decades of experience in Customs, Central Excise, Service Tax and GST administration, he has developed expertise in Information Technology, Systems Automation, Data Analytics, Artificial Intelligence, Digital Transformation and Technology-enabled Learning.

Throughout his career, he has served in Computer Centres, Technical Sections, Systems formations, Customs Assessment Groups, DG Systems & Data Management and NACIN. He has been associated with the implementation and support of major departmental IT initiatives including ICES, ACES and GST systems. He has worked extensively in the areas of Oracle SQL, Microsoft Access (including Access SQL and VBA), Data Analytics, EDI, Document Management Systems (DMS), Web Technologies, Cyber Crime Awareness, Artificial Intelligence Tools, Microsoft 365 Copilot, Internet of Things (IoT), Smart Offices and Smart Homes.

He developed **GST-DAEMon (GST Data Analytics and Evaluation Monitor)** for identification and monitoring of non-compliant taxpayers and has contributed to several departmental automation and digital transformation initiatives. He has also served as faculty in departmental training programmes on Information Technology, Data Analytics, Microsoft Office Applications, AI Tools and emerging technologies.

Apart from his professional interest in Information Technology and Artificial Intelligence, he is keenly interested in knowledge management, library sciences, music, nature, Indian knowledge systems and lifelong learning. During his tenure at NACIN Headquarters, he has been actively involved in the development and modernization of library services, RFID-enabled library systems and technology-assisted learning initiatives.

His contributions have been recognised through several prestigious national and international honours, including the **World Customs Organization (WCO) Certificate of Merit (2017)**, awarded by the Secretary General of the WCO for outstanding service to the Customs administration. He is also the recipient of the **Certificate of Appreciation from the Defence Attaché and Chief of Operations, Embassy of the United States of America, New Delhi (2015)** for professional support extended during international cooperation activities connected with customs administration. In addition, he has been awarded the **Commendation Certificate of the Chairman, Central Board of Excise and Customs (2010)** and several other departmental recognitions for excellence in Information Technology, Official Language implementation and public service.

Shri Acharya is widely known within the Department for his long-standing contribution to Information Technology initiatives and has been associated with the evolution of departmental computerization from the early Computer Centre era of the 1990s to contemporary AI-enabled governance and digital learning platforms.
